



Payment by DIRECT DEBIT

The easy way to make sure your rent is paid

IT'S EASY

- ✓ allpay.net will collect your rent for DGHP regularly every week or every month, as you prefer (If you have a Garage Site you can pay just once a year)
- ✓ You choose the regular day of the week or date in the month
- ✓ No need to remember when payments are due
- ✓ allpay.net will tell both you and your bank of any changes due to your payment

IT'S SAFE

- ✓ Banks and Building Societies have strict rules to control the Direct Debit scheme
- ✓ You are always told in advance of any changes to the amount or date of payments
- ✓ You can cancel a Direct Debit at any time by contacting your bank or DGHP
- ✓ You are guaranteed an immediate refund from your bank if any amount is wrongly collected

and now its even easier with our collection partners

- ✓ The set up procedure is quick, accurate and secure
- ✓ When setting up a Direct Debit, your bank account details are automatically verified, minimising incorrect data and reducing delays
- ✓ Reduced form filling (in most cases form filling is not needed)
- ✓ Making amendments to payments is easy

and it can all be done through your DGHP Customer Service Centre

Customer Service Centre	
	0800 011 3447 (Freephone) <i>or</i> 0845 606 3447 (Lo-call) <i>Call charges from a mobile phone will vary depending on your tariff</i>
	customerservice@dghp.org.uk