

## DGHP'S POLICY AND PROMISES -

- DGHP's main priority will always be the health and safety of our tenants
- DGHP will always provide you with information on the problems of asbestos
- DGHP will offer you advice if you are concerned about asbestos
- DGHP will make sure our staff are fully trained to deal with asbestos and that their knowledge is kept up-to-date
- DGHP will keep a register of all asbestos found in our properties
- If DGHP plans to remove asbestos in your home this will be undertaken by a specialist
- DGHP will respond to all reports of suspected asbestos within normal repairs timescales
- DGHP will not normally or routinely remove asbestos materials if they are in good condition

## REMEMBER...

If you are unsure about anything in this leaflet please contact DGHP on Freephone 0800 011 3447. We are here to help and we would rather you contacted us in the first instance if you have any questions or concerns.

FREEPHONE 0800 011 3447

LO-CALL 0345 606 3447

## ALTERNATIVE FORMATS

This publication is also available on tape, in Braille, large print and community languages.

For information contact DGHP's Customer Service Centre on:

0345 606 3447

FREEPHONE 0800 011 3447

EMAIL [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)

## FOR FURTHER INFORMATION, PLEASE CONTACT:

### DGHP Customer Service Centre

Grierson House, The Crichton,  
Bankend Road, Dumfries DG1 4ZS  
0800 011 3447 (freephone) or 0345 606 3447  
email us: [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)  
or visit our website: [www.dghp.org.uk](http://www.dghp.org.uk)

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### CANTONESE

本印刷品有錄音帶、凸字、大字印刷與社區其他語文版本可供索取，如欲獲取更多資訊，請通過以下方式聯絡 DGHP 客戶服務中心：致電 0800 011 3447 或發送電子郵件 [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)

### POLISH

Niniejsza publikacja jest dostępna w formie nagrania magnetofonowego, w alfabecie Braille'a, w formacie dużym drukiem oraz w różnych wersjach językowych. Aby uzyskać dalsze informacje, prosimy o kontakt z centrum obsługi klienta DGHP pod numerem telefonu 0800 011 3447 lub adresem e-mail: [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)

### ARABIC

تتوفر هذه النشرة على شريط بطارية بريل، لغات التواصل والطباعة الكثيرة للحصول على المزيد من المعلومات، اتصل بمركز خدمة عملاء DGHP على الرقم 0800 011 3447 أو بالبريد الإلكتروني: [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)

### BENGALI

এই প্রকাশনাটি টেপে, ব্রেইলে, বড় ছাপার অক্ষরে এবং কমিউনিটির ভাষায় পাওয়া যায়। আরো তথ্যের জন্য DGHP-এর গ্রাহক সেবা কেন্দ্রে যোগাযোগ করুন 0800 011 3447 নম্বরে বা ইমেল করুন এই ঠিকানায়: [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk)

### URDU

یہ اشاعت ٹیب، بریل، بڑے پرنٹ اور کمپوٹی کی زبانوں میں دستیاب ہے۔ مزید معلومات کے لیے DGHP کے کسٹمر سروس سنٹر سے 0800 011 3447 پر رابطہ کریں یا [customerservice@dghp.org.uk](mailto:customerservice@dghp.org.uk) پر ای میل کریں۔



This leaflet has been published in conjunction with our tenants on the Dumfries and Galloway Federation of Tenants and Residents Association. Collated and approved by our tenants, for our tenants.



Working with our Tenants

Version 2 January 2016



[www.dghp.org.uk](http://www.dghp.org.uk)

# ASBESTOS



FREEPHONE 0800 011 3447

LO-CALL 0345 606 3447

# INFORMATION ABOUT ASBESTOS

GENERAL INFORMATION ABOUT THE USE OF ASBESTOS

# TENANTS INFORMATION



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LO-CALL 0345 606 3447

## WHAT IS ASBESTOS?

Asbestos is a naturally occurring mineral that has been used for many centuries. It was widely used as a building material in the UK from the 1950s through to the mid-1980s. It was used for a variety of purposes and was ideal for fireproofing and insulation.

Asbestos was used because it had many good properties including:

- Heat and fire resistance
- Strength and durability
- Non-corrosive - resistant to acids

Asbestos may be found in most buildings built pre-2000. Asbestos materials in good condition are safe, unless the fibres become damaged.

The use of asbestos in most products has been banned since November 1999 in the United Kingdom.

## WHERE IS ASBESTOS LIKELY TO BE FOUND?

It was often used in insulation materials or woven into fabrics and used as reinforcement for cement, plastics, and areas of high fire risk.

### ASBESTOS CAN BE FOUND -

#### EXTERNALLY -

In some felts; corrugated and flat roofing sheets; undercloak (where slates and tiles overhang); vents or flues; guttering and downpipes; flat cladding sheets; fascia boards and infill panels.

#### INTERNALLY -

In some cold water tanks; some padding fitted under some stainless steel sinks; pipe boxing; boarding behind cookers or in airing cupboards; some very old electric heaters; black plastic cisterns; some floor tiles; textured decorative finishes to ceilings/walls (Artex); cable sheathing and flashguards for fuses.

## WHAT CAN BE DONE?

It is unlikely that the levels of asbestos fibres found in your home will be harmful, but to make sure that our properties are safe we carry out surveys and take samples of any material.

Depending on the severity of any material found, we will either seal or enclose it, or we will remove it, especially where it is badly damaged.

## WHAT SHOULD YOU DO IF YOU SUSPECT THERE IS ASBESTOS IN YOUR HOME?

Firstly - and most importantly - do not be alarmed or unduly worried. Asbestos materials in good condition are safe, unless the fibres are damaged.

If you are at all concerned that you may have damaged or ageing asbestos in your property don't hesitate to contact us on Freephone 0800 011 3447.

## WILL DGHP REMOVE ALL ASBESTOS FOUND IN DGHP PROPERTIES?

Asbestos materials in good condition that can't be readily damaged are often best left where they are and we will monitor them and may remove them alongside any kitchen and bathroom upgrades in the property if required following testing.

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